

# Advocacy Factsheet

We're a professional service that offers free and confidential advice, support, representation and assistance to all La Trobe University students. We're an independent body of qualified and experienced advocates who work closely with University support services to help students and provide the best holistic care options available. We're committed to promoting students' rights and enhance students' educational experiences.

## We're here to:

Listen to students concerns and explain options

Provide information on students' rights and responsibilities, and help students navigate and understand University policies and procedures

Advocate and liaise with University staff and services to help resolve issues including a referrals to wellbeing, welfare and financial needs

Provide guidance with University paperwork related to a students issue

Attend Uni meetings as a student support person.

## What are the kinds of resources available to students?

As an LTU student, you'll have access to a range of support and resources for:

- Academic Progress (Unsatisfactory Progress)
- Academic Progress-Sanctions
- Special Consideration
- Academic and General Misconduct
- Review and re-mark of assessment
- Placement issues
- Leave of Absence
- Graduate Research student issues
- Refunds and Remission of Debt
- Administration issues
- Appeals

## What is your best advice for students needing assistance?

Many students face issues or difficulties during their university study. It's important to know your options but it can be hard to know where to go or where to start. If in doubt, come and speak with an advocate.

We'll work with you to assess your situation and discuss possible courses of action.

### Contact:

**Metro**

Email: [advocacy@latrobe.edu.au](mailto:advocacy@latrobe.edu.au)

Phone: 03 9479 6503

**Regional**

Email: [advocacy.regional@latrobe.edu.au](mailto:advocacy.regional@latrobe.edu.au)

Phone: 03 5444 7354

**Visit:**

Bundoora - Upper Agora, West  
(near library).

Bendigo, Shepparton, Wodonga  
and Mildura: please drop into the  
LTSA office.



**Our Advocacy Staff** Left to Right; Leese, Louise, Siobhan, Vera and Victoria